



Case One: Worker's Role

You are a part-time worker at a fast food restaurant. You have only been working at your job for a few weeks. You like your job very much and don't want to do anything that might jeopardize it.

One of your duties is to empty all garbage bins at the end of the night and carry the full garbage bags out to the main garbage bin at the back of the restaurant. You're still a bit slow performing your closing duties, and don't get around to dealing with the garbage until after the mopping has been done. The garbage bags are heavy and the mopped floor is slippery. You're worried that you may slip and injure yourself performing this task. You don't want to complain because you don't want to get fired. But at the same time, you don't want to injure yourself. After a lot of thought, you decide to tell your supervisor that you think carrying the heavy garbage bags across the wet floor is dangerous. You want to ask the supervisor to arrange for someone to give you a hand with the garbage or to delay the mopping until after the garbage has been taken out.



Case One: Supervisor's Role

You are the supervising manager at a fast food restaurant. You like your job and the workers you supervise. You're always looking out for them and working to improve conditions so that the workplace is as safe as possible.



Case Two: Worker's Role

You are a full-time worker in a small, family-owned delicatessen. One of your tasks is to use a large meat slicer to slice meat for customers. Recently, you noticed that the safety guard on the slicer was broken. You brought the matter to the owner's attention and assumed the slicer would get repaired right away. But it's been a whole week now and the guard is still broken. Although you've been very careful while using the machine, you worry that if the deli gets busy, you might lose your concentration and cut yourself, or that another worker might get cut. You've decided to bring the matter up with the owner again. He can be grouchy and abrupt at times, but you think he will listen to reason about the dangers involved in using machinery with a broken safety guard.



Case Two: Employer's Role

You are the owner of a small, family-owned delicatessen. The shop was founded by your grandfather and is very important to you. Recently, business hasn't been good. A large chain grocery store has opened up in your area and is drawing away a lot of your customers. You're struggling to stay afloat and don't have any extra money to put back into the business.

A couple of weeks ago, one of your workers pointed out that a safety guard on one of the meat slicers had broken. You plan to get it fixed soon, but just haven't gotten around to it with all the work you have. You've warned the employees to be careful when using that slicer and so far there hasn't been a problem. Besides, you think injuries are the fault of careless employees, not the machinery. When you were young, none of the meat slicers had safety guards on them, and you still have all your fingers.





Case Three: Worker's Role

You are a part-time worker at a local retail store. You work in the store's automotive department.

On a recent trip to the stockroom, you pulled a back muscle while standing on a ladder retrieving a case of motor oil from a high shelf. The cases of motor oil are heavy and have to be carried several steps down the ladder. Your back wasn't sore for very long, but you're worried that either you or someone else is going to be injured carrying the cases of motor oil down from that shelf. You think the cases should be moved to a lower shelf.

You decide to tell your supervisor about the problem.



Case Three: Supervisor's Role

You are a 20-year-old supervisor working at a local retail store. You are big and strong. You played on your school's football team and now lift weights in your spare time.

You are generally a nice person, but sometimes tease people for being smaller or weaker than you are. You tease other workers for not being able to perform the same physical tasks that you can.

And, although you don't like to admit it, you know you're also a bit lazy and don't like being given extra work to do.



Case Four: Worker's Role

You are a part-time worker at a small neighbourhood grocery store. You've been working in the store for only a few days, but already you know you like the job and your employer. It's close to your home, so it's very convenient. However, you're worried about security because you often work alone. There is a security camera, but it doesn't look like it's working. Posters and flyers completely fill the windows, making it impossible to see in or out. And the street lights outside the store aren't very bright. You decide to talk about your concerns with the store owner.



Case Four: Employer's Role

You are the owner of a small neighbourhood grocery store that is attached to your own home. You are very proud of your business and enjoy the work, but you're worried that it isn't making a lot of profit. You installed a security camera years ago, but since it stopped working you haven't been able to afford to replace it. As well, most of your windows are covered with posters from your suppliers, who require that you place this material in a prominent position.

